

Mayor Nanette K. Johnston opened the work session at 1:00 p.m. on February 21, 2020, at City Hall located at 8880 Clark Avenue, Parkville. In attendance were aldermen Greg Plumb, Douglas Wylie, Brian Whitley, Tina Welch, Dave Rittman, Robert Lock and Marc Sportsman.

The following staff was also present:

Joe Parente, City Administrator

Kevin Chrisman, Police Chief

Matthew Chapman, Finance/Human Resources Director

Anna Mitchell, Assistant to the City Administrator

Melissa McChesney, City Clerk

1. GENERAL AGENDA

A. Communications Training

Ann Frame Hertzog and Leigh Barnhart, Shockey Consulting, provided communications training to the Board of Aldermen and City staff. They reviewed of the initial results of the communications survey that was distributed during the State of the County on February 11. Discussion focused on communicating with residents with one voice, newsletters, internal communication, addressing and responding to questions and events and providing key messages.

The work session ended at 3:56 p.m.

The work session minutes for February 21, 2020, having been read and considered by the Board of Aldermen, and having been found to be correct as written, were approved on this the seventeenth day of March 2020.

Submitted by:


City Clerk Melissa McChesney

